

Message Text

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PAGE 01 MEDELL 00355 292152Z

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ACTION SCSE-00

INFO OCT-01 ISO-00 SCS-03 ARA-10 PPTE-00 /014 W

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R 291610Z DEC 75

FM AMCONSUL MEDELLIN

TO SECSTATE WASHDC 1226

UNCLAS MEDELLIN 0355

E.O. 11652: N/A

TAGS: SCS (NAUREEN TAMA TASLEY)

SUBJ: COMPLAINT LETTER

REF: DEPARTMENT TRANSMITTAL SLIP, FROM FE STEVENS (SCS), DATED DEC.
13, 1975& (B) LETTER FROM NAUREEN TAMA TASLEY, DATED SEPT.30,
1975

1. REF B, TRANSMITTED TO CONSULATE BY REF A, ALLEGES LACK OF
ASSISTANCE, UNDERSTANDING, AND SYMPATHY ON PART OF CONSULATE IN
PROVIDING REPLACEMENT PASSPORT AND OTHER AID TO MISS TASLEY.
FULL INVESTIGATION OF SUBJECT'S COMPLAINT REVEALED NO BASIS FOR THESE
ALLEGATIONS.

2. ACCORDING VICE CONSUL AND FORMER CONSULAR ASSISTANT, WHO HANDLED
CASE UNDER DIRECTION PREVIOUS PRINCIPAL OFFICER, MISS TASLEY WAS
DEMANDING AND, ESSENTIALLY, UNREASONABLE FROM MOMENT SHE ENTERED
CONSULATE. IN HIGHLY AGITATED STATE, SHE INSISTED THAT CONSULATE
ISSUE HER NEW PASSPORT IMMEDIATELY, WITHOUT CHARGE, AND PROVIDE HER
GOVERNMENT FUNDS FOR LIVING COSTS. SHE REFUSED TO SPEAK ENGLISH WITH
VICE-CONSUL AND, WHILE UNWILLING TO PERMIT CONSULATE TO CONTACT
RELATIVES OR FRIENDS FOR FINANCIAL ASSISTANCE, LOUDLY INSISTED THAT
CONSULATE WAS PUSHING HER INTO PROSTITUTION.

3. CONSULATE PERSONNEL SPENT INORDINATE AMOUNT OF TIME, AT MOMENT OF
MAXIMUM WORKLOAD, IN ATTEMPT TO CALM, REASSURE, AND ASSIST MISS
TASLEY. REQUEST FOR REPLACEMENT PASSPORT WAS MADE IMMEDIATELY UPON
PAYMENT OF REQUIRED FEES (MEDELLIN 0142) AND AUTHORIZED BY
DEPARTMENT (STATE 137958). PASSPORT WAS ISSUED SIX DAYS AFTER
REQUEST WAS SUBMITTED. CONSULAR ASSISTANT WHO HANDLED CASE HAD
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ALMOST TWENTY YEARS EXPERIENCE AND WAS RENOWNED FOR HER KNOWLEDGE,

CAPABILITY, AND PUBLIC RELATIONS TOUCH. AMERICAN SECRETARY WENT SO FAR AS TO GIVE CLOTHES TO MISS TASLEY. FULLY ADEQUATE INFORMATION REGARDING PASSPORT VALIDITY AND COLOMBIAN REQUIREMENTS WAS PROVIDED TO HER. FINALLY, REGARDING WASHROOM ACCESS, THIS ACCESS HAS BEEN CONTROLLED FOR YEARS FOR SECURITY REASONS, BUT IS READILY PROVIDED UNDER REASONABLE DEGREE OF CONTROL.

4. IN CONCLUSION, I FIND NO GROUNDS FOR COMPLAINT IN CASE WHERE CONSULATE PERSONNEL NOT ONLY COMPLIED FULLY WITH ALL REGULATIONS, BUT ALSO WENT OUT OF THEIR WAY TO ASSIST AN EXTREMELY AGITATED AMERICAN CITIZEN.

5. REFS A AND B BEING RETRANSMITTED TO DEPARTMENT BY AIRPOUCH.
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Message Attributes

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Disposition Approved on Date:
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Disposition Event:
Disposition History: n/a
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Margaret P. Grafeld
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